CHA Health Plan

clearhealthalliance.com/member

Member Handbook Update

Your member handbook has been changed to include more services. Please read this with care and keep it with your member handbook.

Your Plan Benefits: Nursing Facility Transition Assistance Benefit

If your child is living in a nursing home, there's a special program that can help bring them back home. Here's what it can do:

- The program can give up to \$75,000.00 to help make your home or car better for your child.
- This money is for fixing things that make it hard for your child to live at home.
- It can't be given directly as cash to families; it must be used for the changes needed.
- This help is available after you've used other covered services or benefits.

You should talk to your case manager if you think this can help. They can tell you more and help you figure out what to do next.

Do you have questions?

Call Member Services at **844-406-2398 (TTY 711)**, Monday through Friday from 8 a.m. to 7 p.m. Eastern time.

Clear Health Alliance serves Medicaid families and Long-Term Care (LTC) adult members in Florida under the Statewide Medicaid Managed Care (SMMC) LTC and Managed Medical Assistance (MMA) programs. Florida Medicaid members living with HIV or AIDS also get coverage through Clear Health Alliance.