



PROVIDER FAX



To: All Participating Providers

Date: January 26, 2015

Re: Authorization Requests

Simply Medicaid

Simply Healthcare is committed to the delivery of quality healthcare services to our members. The relationship that our members have with their Primary Care Physician (PCP) is critical to the member's well-being as is the coordination and communication between a PCP and all specialists.

For this reason, we are enforcing our PCP Gatekeeper process which **requires all standard services for members to be coordinated through the member's PCP**. In order to not delay the approval of authorizations/referrals for services or your payment, please remember to communicate standard authorization requests to the member's PCP to ensure timely requests for services. Failure to follow this process may result in authorization requests being denied for lack of PCP referral.

Any standard authorization request that is erroneously marked expedited will continue to be processed as a standard request, according to regulatory guidance.

Please note that as stated on the QAF (Quick Authorization Forms), **the QAF is intended to be used by PCPs only, not specialist providers.**

We kindly ask for your continued cooperation in this process. If you have any questions please contact Provider Services toll-free at (877) 915-0551.

Sincerely,

Simply Healthcare Plans