

Dear Member:

Please take the time to read the Member Handbook. Below you will find step-by-step instructions on where to find the latest version. The Member Handbook will help answer many questions you may have, it contains important information about:

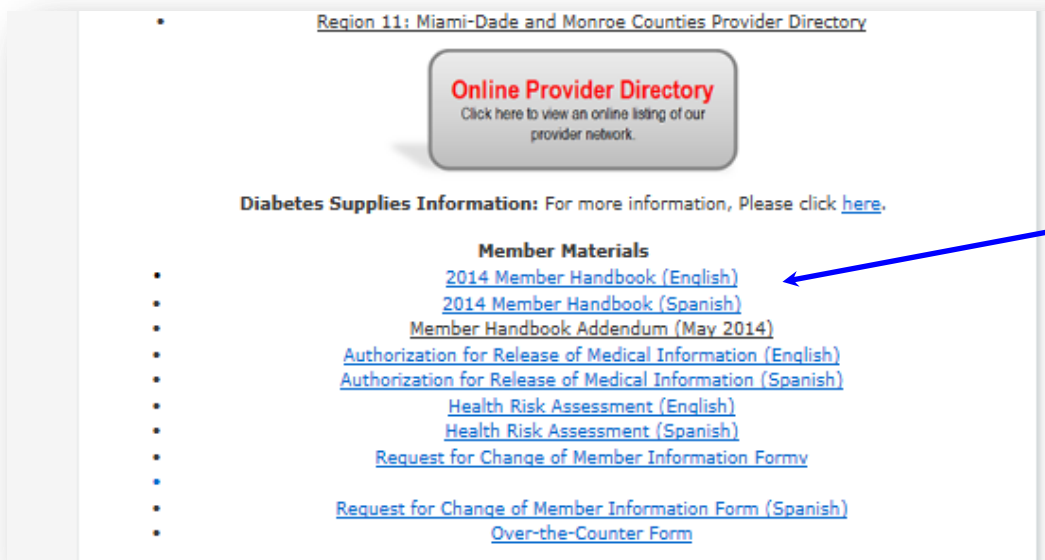
- Continuation of Care/Transition of Care
- Routine/Preventive Check Ups
- Covered Services
- Case and disease management programs
- Access to Behavioral Health Services
- Member's Rights and Responsibilities

If you have additional questions or if you would like a hard copy of the member handbook, we can send you one at no charge. Just call our Member Services Department at 1-877-577-9043 to request a copy.

Sincerely,  
Clear Health Alliance

### How to Find the Current Member Handbook

1. To see the Member Handbook, go to our website, [www.clearhealthalliance.com](http://www.clearhealthalliance.com) and click on the Member tab.



2. Scroll down and click on Member Handbook to view.