

CLEAR BULLETIN

HEALTH ALLIANCE

Our goal is to "Simply" provide excellent service to our partners.

Medical policies and Clinical Utilization Management Guidelines update

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Summary of changes:

Effective August 1, 2016, Simply Healthcare Plans will use Anthem's nationally recognized, evidence-based Medical Policies and Clinical Utilization Management Guidelines to determine medical necessity of precertification requests for planned inpatient and outpatient services. These policies and guidelines are used for medical necessity reviews of requested services except in cases where superseded by Florida State Medicaid requirements or the plan's contract with the state.

The Anthem clinical criteria will replace McKesson Interqual Adult and Pediatric Procedures criteria, as well as Interqual Imaging Criteria. Simply Healthcare will **continue to** utilize McKesson Interqual Acute Adult, Acute Pediatric, Long-Term Acute-Care and Rehabilitation Criteria for inpatient concurrent review and precertification of transfers to post-acute inpatient hospital settings

What this means to you:

Existing precertification requirements have not changed. Please share this notice with other members of your practice and office staff.

Why is this change necessary?

Anthem maintains medical policies (used throughout the organization and all subsidiaries), and clinical utilization management guidelines (which may be adopted by plans or lines of business depending on local practice patterns and business needs). These changes simplify and improve the transparency of the Simply Healthcare utilization review process based on the public availability of the medical policies and clinical guidelines at <https://medicalpolicy.simplyhealthcareplans.com/> (Access Medical Policies and Clinical UM Guidelines).

What if I need assistance?

If you have questions about this communication, received it in error, or need assistance with any other item, contact your local Provider Relations representative or call our Provider Services team at 1-877-915-0551, Option 1.

FAQ's

How can I obtain Medical Policies & Clinical UM Guidelines?

Use the following link to obtain guidelines:

<https://medicalpolicy.simplyhealthcareplans.com/>

Will the ICD-Coding be impacted?

In preparation for the implementation of ICD-10 CM and ICD-10 PCS, we are updating medical policies and clinical UM guidelines on a quarterly basis to include proposed ICD-10 coding. The ICD-10 coding is included within the Coding section. Please note that at this time, the ICD-10 code list may not be all-inclusive and is subject to change as Position Statements may be updated.

What if I need assistance?

You may contact your local Provider Relations Representative or call our Provider Services team at 1-877-915-0551, Option 1.

Contact Us:

Provider Services: (877) 915-0551

Eligibility Verification, Prompt #1 • Referrals and Authorizations, Prompt # 2 • Claims Status, Prompt # 3
Provider Relations, Prompt # 4 • Pharmacy Department, Prompt # 5

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