

Clear Health Alliance

1/1/2016

## **Managed Medical Assistance (MMA) Express Enrollment Impact!**

### Valued Providers:

Simply Healthcare Plans would like to remind you of the implementation of Express Enrollment by the Agency for Healthcare Administration (AHCA) for Medicaid recipients who enroll in an MMA Plan beginning January 2016.

Express Enrollment will allow new enrollees who are mandated to participate in the MMA program to immediately take advantage of robust provider networks and access standards, and expanded benefits offered by the plan.

Health plan enrollment will be effective the same day the individual's Medicaid application is approved.

Capitation payments to providers will not be impacted at this time. The Plan will send a notification on any future changes.

For more information on Express Enrollment, please visit AHCA's website:

[http://ahca.myflorida.com/medicaid/statewide\\_mc/express\\_enroll.shtml](http://ahca.myflorida.com/medicaid/statewide_mc/express_enroll.shtml)

*Our goal is to "simply" provide excellent service to our partners.*

## **Contact Us**

**Provider Services: (877) 915-0551**

Eligibility Verification, Prompt # 1

Referrals and Authorizations, Prompt # 2

Claims Status, Prompt # 3

Provider Relations, Prompt # 4

Pharmacy Department, Prompt # 5

Email: [provideradministration@clearhealthalliance.com](mailto:provideradministration@clearhealthalliance.com)

## **Frequently Asked Questions •••**

### What will not change with Express Enrollment?

There is no change to:

- Who is eligible to enroll
- Who is required to enroll
- Services offered under MMA Program

### What if the member appears to be inactive with Clear?

- Do not turn the member away.
- First check the Florida Medicaid Managed Information System (FLMMIS) if you have the ability to do so.
- If you cannot check FLMMIS, contact the Plan's Provider Helpline to confirm the member's eligibility.

### How will the Agency pay the Health Plans?

The plans will receive a prorated capitation payment for the first month for recipients enrolled through Express Enrollment. Payment will be equal to the portion of the month the recipient is enrolled.

### How often will the plans update member eligibility?

The Plan's systems are updated daily from state eligibility files.

### How can I verify eligibility for express members?

- Use the Plan's Provider Portal
- Contact Member Services at 1-877- 915-0551, Prompt # 4

### Mailing Address:

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